



Transparency Report

By Christopher Howell, CTO

January 1, 2020

Wickr is committed to meeting and exceeding industry standards for transparency reporting. In this report you will discover the details of the past six months of our receipt and responses to user information requests or legal processes from July 1, 2019 until December 31, 2019. Additional information can be found in our [Legal Process Guidelines](#).

Our Philosophy & Impact

At Wickr, we hold a long-standing belief that transparency is a prerequisite to earning our users' trust and growing our platform. And while the messages we secure will never be outwardly visible, our practices, policies and philosophies – especially as they relate to how our privacy practices – should be front and center. Our semi-annual transparency reporting practice is designed to inform users about requests for their account information.

FAQs

When Does Wickr Provide Law Enforcement with Details on its Subscriber Accounts?

Wickr cooperates with law enforcement by providing information related to its users' accounts only when properly served with legal process or in life-or-death situations.

What Kinds of Information Does Wickr Turn Over on Those Accounts?

Wickr can provide non-content information describing an account such as: date of its creation, the date of last use, the total number of messages sent and/or received, the type of device on which the account was created. See our [Legal Process Guidelines](#) for the full list.

When Does Wickr Provide Law Enforcement with Subscriber Content?

Never! Our system is designed to protect our users' privacy such that we never have access to our users' decrypted message content so can't pass it on to anyone else.



January 1, 2020 Reporting Statistics¹

Reporting Period	Types of Requests Received	Numbers of Requests Received	Accounts Associated with Requests Received	Accounts Receiving Notice of Request
July 1, 2019 – December 31, 2019	United States			
	Search Warrants	10	12	0
	Court Orders	5	8	0
	Law Enforcement Subpoenas	52	100	8
	National Security Requests	0	0	N/A
	Other Requests	32	50	0
	Non-United States			
	Non-U.S. Requests	18	25	0

¹ Wickr is committed to sharing information about the requests it receives for its users' account information. Above is a table detailing requests received for our users' information from July 1, 2019 – December 31, 2019. Our next report will present data from January 1, 2020 through June 30, 2020.