Information Request Report
Published January 9, 2024

This bi-annual report provides information on the types and number of information requests Wickr processed in response to government demands from July 1 to December 31, 2023. Additional information can be found in our [Legal Process Guidelines](#).

FAQs

What Customer Information Does Wickr Disclose?
In response to a valid and binding legal demand, Wickr might provide non-content subscriber information such as date of account creation, date of last use, the total number of messages sent and/or received, and the type of device on which the account was created.

When Does Wickr Disclose Non-Content Subscriber Information?
Wickr will disclose non-content subscriber information only when properly served with legal process or in cases involving a threat to public safety or risk of harm to any person.

Does Wickr Disclose Customer Content?
Our system is designed to protect our customers privacy and therefore Wickr does not have access to our customers decrypted message content. Any customer content that might be stored on Wickr's system is encrypted and indecipherable.

Information Request Report

July 1 to December 31, 2023

Reporting Period	Types of Requests Received	Number of Requests Received
United States		
July 1 to December 31, 2023	Search Warrants	5
	Court Orders	8
	Subpoenas	54
	Other Requests	4
Non-United States		
	Non-U.S. Requests	36
	Other Requests	5

Does the data above include requests received via the Mutual Legal Assistance Treaty ("MLAT") process?
Yes. Wickr includes MLAT requests as U.S. requests.

National Security Requests National security requests include U.S. National Security Letters ("NSLs") and requests issued under the Foreign Intelligence Surveillance Act ("FISA"). Wickr's responses to these requests depend on the nature of the request. Wick reports the numbers of such requests within certain ranges permitted by law. These requests are not included within the data presented above. The reporting range is 0-249 for all national security requests made to Wickr.